



## Why must I pay up-front and why are tickets non-refundable?

Thank you for making it this far! Stay with me.... To support our community and safeguard my wee business from no-shows and late cancellations, we transitioned to a pre-paid ticket concept some time ago now. This allows our local fishermen and veggie growers receive fair and up-front compensation from us for their hard work. Think of it as more than just a dinner date - it's an evening of entertainment and culinary delight. Your ticket secures your spot and ensures a memorable dining experience for all who wish to engage.

Penzance is a small, cosy, seasonal town, and we're proud to be a unique restaurant that caters to a special niche. Because we're a small operation with a high personal workload, last minute cancellations are really tough for us to fill, that's why our tickets are non-refundable. Thanks for understanding. Cheers to good food, good wine and good times!

## Do you cater for allergies?

Since we have a small kitchen with just Bruce, there are times when we may find it challenging to accommodate all dietary requirements due to cost and logistical reasons. However, your satisfaction is incredibly important to us! If you have any allergies or special requests, please don't hesitate to email us before making your booking. We'll do everything we can to ensure you have a wonderful dining experience with us.

## What time should I book a taxi to go home?

As Penzance is a small town, taxi can be quite difficult to get, especially during school holidays and weekends. To ensure you have a smooth ride home, I recommend booking a taxi well ahead of time, as it can be tricky to snag one on the spot. We usually serve your dessert by 9pm, so by 9.30 you will be comfortably finished with your drinks and food. If you have a bus to catch a little earlier than that, please let us know on arrival. Here are some numbers you can call:

Penzance Taxis	01736 888888
Stones	01736 363400
R Cars	01736 330564
Jolly Rogers Cars	01736 763400
Logan Rock Cars	01736 871786

## Can you do something special for our celebration?

At our restaurant, we love being part of your special celebrations! However, with our small dedicated team, we have some limitations. Sometimes, our desserts might not be best for candles or our plates not be ideal for chocolate messages. Nevertheless, we strive to make your evening unforgettable with our delicious food and warm ambiance. Your occasion is special to us and we're excited to help make it memorable in our own unique way.

## **What time should I arrive for dinner?**

We can't wait to welcome you for dinner! While our official start time is 7:00 pm, if you're bursting with excitement, feel free to swing by after 6:45 pm. Just give the door a gentle push - like any other door, if it's unlocked, you're more than welcome to come in and pick your seat. Since we serve everyone at once, like a cosy supper club, we'll kick off promptly at 7:15 pm. If you happen to arrive a tad late, no worries! You can join right in from wherever we are in the meal.

## **Can I bring my dog (cat, ferret, lemur...etc.)?**

In brief, no. To ensure everyone's comfort and safety, we kindly ask that no living animals except those broadly identifiable as part of the human race are brought into the dining area due to its cosy size and layout. Thanks for understanding!

## **Can I cancel my booking?**

Think of booking with us as securing your spot for an amazing dining experience - it's like getting a ticket to an exclusive event! You pay the menu price up-front to reserve your seat, which we'll deduct from your final bill. Like a gig, our tickets are non-refundable so book when you intend to actually come.

## **Do I have to book or can I walk-in?**

My menu is a daily altered, delightful reflection of the freshest fish landed at Newlyn and veggies from local growers and my own garden. To ensure top-notch quality and freshness, I prepare dishes based on what's best on the market each day. Since these are our priorities, I only purchase ingredients for confirmed bookings. Don't worry though, you have until 10pm the night before your desired dining date to make your reservation online. Looking forward to serving you the best of the best!